



Product Outcomes Researcher

Once in a career opportunity: be on the front line to help improve healthcare for society's elderly and vulnerable.

About Oxehealth

We help clinicians, carers and custodians care for society's most vulnerable people. We have secured the world's first medical device certification for software enabling an optical sensor remotely to measure pulse rate and breathing rate totally contact free. We can also monitor human activity, behaviours and safety.

Our platform is used by mental health nurses looking after dementia patients, psychiatrists treating patients in crisis, care home staff supporting the elderly and prison staff caring for ill prisoners.

Our Product

We offer staff a Digital Care Assistant; an optical sensor pays attention to each patient room and proprietary software algorithms alert staff when they might be needed and allow them to take vital sign measurements. This gives staff more time in which to give hands-on care where & when it's needed most – and better data with which to plan future care. We help staff prevent injuries and improve healthcare. As one medical director remarked, "Your technology will change the practice of medicine."

Our software is currently deployed in mental health, care homes & nursing homes, police, prisons, home care, and acute hospitals. The BBC has featured our technology in use: watch [here](#).

Our Growth

2018 was a stellar year. We obtained our world-first medical device certification, our solution was contracted to >17% of English Mental Health trusts as well as police forces, prisons and care homes - and we launched in Sweden.

We grew our deployments by >10x, were ranked as one of the [UK's 100 fastest growing private companies](#) and were cited by the CQC as an example of [outstanding practice](#).

This is just the beginning. We intend to grow 10x again in 2019. To do that, we need to build a world-class product management function.

The Role

This role is customer facing and product impact focused; you'll work closely with customers to understand our products' benefits, gather user perspectives and identify new product ideas and improvements. You'll be reporting into the Product Manager. As we continue to grow quickly, so will our product portfolio. You'll play a pivotal role in evidencing the benefits of pioneering products that transform care for the vulnerable.

Specific responsibilities include:

- **Running studies end-to-end:** Autonomously run studies and derive insights to show the impact of our products. These insights will be the basis of publications that are signed-off by our founder Lionel Tarassenko, Head of Engineering at Oxford University. This will involve working alongside the Oxehealth team and our clinical collaborators. Our latest publication can be found [here](#).

Oxehealth

- **Understanding how customers use our products:** Gather product feedback by interviewing and surveying users and analysing product usage. This includes testing product prototypes with users and desk research to determine product design options.

What we're looking for

Are you deeply committed to delivering our dream of saving lives and improving healthcare for everyone?

We're looking for someone with experience in:

- Applying quantitative and qualitative research methods (e.g. time-motion studies, surveying, and interviewing)
- Delivering high quality work with diligence, preferably within an academic, scientific or medical field
- Using interpersonal skills to quickly build rapport and trust
- Independently running projects and managing your workload

It's not just about your experience. You'll need the following to succeed in this role:

- Ability to empathise with and understand the needs of users
- Good listening with strong intellectual curiosity
- Enjoy spending time at customer sites
- Highly energetic, driven and resilient
- Passion for healthcare and our dream

Our offer to you

You'll have the unique opportunity to produce the academic quality output that drives our sales and shapes Oxehealth products' design and development. You will feel your impact as Oxehealth rapidly grows.

Teamwork and playing to our passions and skills are at the heart of our culture. You'll be joining an excited, focused, smart team who are passionate about helping patients and their carers and are always open to new ways of doing things. Read more about our culture [here](#).

Specifically, we'll offer:

- Competitive salary
- 25 days of annual leave with the ability to purchase more
- Stakeholder pension
- High degree of autonomy and a flexible working environment
- Career development, coaching and training
- Tuesday lunch, great coffee and snacks
- Working in a leading healthcare start-up with an entrepreneurial culture and strong team spirit
- An opportunity to learn practical business building from a hugely experienced and entrepreneurial leadership team. This role could set you up to deliver your potential in a way very few businesses could.

If you have the ambition, passion and skills needed to be successful in this role and want to be part of a company that is on a journey which will be world changing, please send your CV and cover letter to jobs@oxehealth.com.