Oxehealth

Software Support Analyst

Once in a career opportunity: help improve healthcare for society's most vulnerable
Oxehealth gives doctors, nurses and custodians more time for hands on care where and when it's needed most. Our technology is an assistant for when they can't be there, paying attention to every room they are supervising.

We can compute heart rate and breathing rate totally contact free, using standard digital cameras, with medical grade accuracy. We can also monitor human activity, behaviours and safety.

As one medical director remarked, "your technology will change the practice of medicine". Founded by the Head of Engineering at Oxford University, Professor Lionel Tarassenko, we recently won the prestigious Colin Campbell Mitchell Award from the Royal Academy of Engineering, awarded to the group who "made the greatest contribution to the advancement of any field of engineering within the period of the last four years".

With increasing numbers of people living with chronic conditions and growing elderly populations around the world, more and more people need to be looked after by a small group of clinicians and carers – Oxehealth's solutions will make this possible.

Our software is currently being deployed in mental health, care homes and nursing homes, police, prisons, home care, and acute hospitals. The BBC recently featured our technology in use: watch here.

Oxehealth: scaling up
2017 saw us leave the Commercial Research phase, close early sales and complete the first permanent installations of our technology. 2018 is seeing the first large commercial sales opportunities come to fruition, the first overseas installations and the first sales via third party integrators. Year on year, we aim to increase sales ten-fold. Oxehealth is backed by ambitious, long term investors such as IP Group.

Your role: support the roll out of high performing algorithms to customer sites
Oxehealth is looking for a Software Support Analyst to join the team working on developing and delivering our unique software to extract health information from video. This person will play a key role in ensuring that customers can transition from install through to live use of the technology as quickly as possible.

Working closely with our Research and Algorithms team, you will help configure the software for newly installed rooms (to ensure it operates correctly), test system outputs on in house data and in the field, review and analyse system alerts to help refine software performance and perform system and GUI tests as part of the medical device release processes.

This position is fundamental to the rapid roll out of new customer installations in the coming year and is designed to enable a successful candidate to grow their career with Oxehealth.

You: the qualities and experiences we're looking for

To be a success in this role you will

- Be methodical with excellent attention to detail
- Have a scientific mindset
- Be curious, wanting to investigate and dig in to areas that need fixing and improving

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- Be engaged with the product and what Oxehealth does – you want to make a difference
- Pragmatic, self-motivated and goal oriented
- Comfortable in a fast-moving environment where priorities may change quickly

There are no specific skills requirement for this role though a scientific background would be useful. A background in Research is not required. Extensive training and onboarding will be undertaken to bring you up to speed as quickly as possible.

The role could be offered on a fixed term or permanent basis to suit the right candidate.

Terms: competitive package, learning opportunity, career path
- Competitive salary
- 25 days of annual leave with the ability to purchase more
- Stakeholder pension
- Life assurance
- A flexible working environment
- Working in a well-funded start-up with an entrepreneurial team spirit

If you have the ambition, energy and skills needed to be successful in this role and want to be part of a company that is on a journey which will be world changing, please send your CV and cover letter to jobs@oxehealth.com.