

Oxehealth

IT Support Analyst

Once in a career opportunity: help improve healthcare for society's most vulnerable

Oxehealth gives doctors, nurses and custodians more time for hands on care where and when it's needed most. Our technology is an assistant for when they can't be there, paying attention to every room they are supervising.

We can compute heart rate and breathing rate totally contact free, using standard digital cameras, with medical grade accuracy. We can also monitor human activity, behaviours and safety.

As one medical director remarked, "your technology will change the practice of medicine". Founded by the Head of Engineering at Oxford University, Professor Lionel Tarassenko, we recently won the prestigious Colin Campbell Mitchell Award from the Royal Academy of Engineering, awarded to the group who "made the greatest contribution to the advancement of any field of engineering within the period of the last four years".

With increasing numbers of people living with chronic conditions and growing elderly populations around the world, more and more people need to be looked after by a small group of clinicians and carers – Oxehealth's solutions will make this possible.

Our software is currently being deployed in mental health, care homes and nursing homes, police, prisons, home care, and acute hospitals. The BBC recently featured our technology in use: watch [here](#).

Oxehealth: scaling up

2017 saw us leave the Commercial Research phase, close early sales and complete the first permanent installations of our technology. 2018 is seeing the first large commercial sales opportunities come to fruition, the first overseas installations and the first sales via third party integrators. Year on year, we aim to increase sales ten-fold. Oxehealth is backed by ambitious, long term investors such as IP Group.

Your role: enable efficient delivery by maintaining infrastructure and supporting the team

Oxehealth is looking for an IT Support Analyst to join the team working on developing and delivering our unique software to extract health information from video. You will provide support across the team for IT related problems no matter how large or small. In addition, you will be responsible for keeping the company's network, computers and storage secure and running efficiently. Our large dataset is one of our most valuable assets - a successful candidate will pay particular attention to our backup strategy and security of our network and data.

Day to day you will be working with our Systems & DevOps team (who build our Cloud service), the research team (responsible for our algorithms and key users of our storage and HTCondor cluster) and the business team. Responsibilities will include 1st and 2nd line support, system administration, installing, upgrading and monitoring of software and hardware and maintaining patch levels. You will also support the business in specific projects (for example, migrating from Hipchat to Slack) as they arise.

As a central part of the technical team you will play a key role enabling the company to efficiently and effectively meet our goals. You will have the opportunity to work with a diverse range of technologies, some of which you may know already and others you will learn about. You will have the opportunity to help to develop and implement our storage strategy for multiple petabytes of data which is a significant part of business roadmap.



Your future: springboard for your career

Oxehealth is a home for talented people. This position is fundamental to the business' success in the coming year and is specifically designed to enable the successful candidate to grow their career with Oxehealth.

You: the qualities and experiences we're looking for

To be a success in this role you will be

- Pragmatic, self-motivated and goal oriented
- Able to communicate with all parts of the business from management through to the developers and installation team
- Flexible approach, happy to dynamically shift tasks as new priorities evolve
- Keen to learn new technologies
- A team player, not a prima donna
- Patient, knowing when to push and when to step back

You will have experience in the following technologies:

- VMWare virtual infrastructure
- Windows Server Active Directory infrastructure (2012 R2)
- Windows 10 desktop operating system
- Setting up and managing premise servers in a machine room.

Beneficial, but not essential experience could include:

- CentOS and Ubuntu desktop operating system
- Synology Rack Stations
- Blackpearl S Series tape back up

Terms: competitive package, learning opportunity, career path

- Competitive salary
- 25 days of annual leave with the ability to purchase more
- Stakeholder pension
- A flexible working environment
- Working in a well-funded start-up with an entrepreneurial team spirit

If you have the ambition, energy and skills needed to be successful in this role and want to be part of a company that is on a journey which will be world changing, please send your CV and cover letter to jobs@oxehealth.com.